



Phoenix Color FTP Help

You can access the Phoenix Color FTP site from a browser on most computers, both MAC and PC. However upload support is limited in Netscape versions 6 and later, Internet Explorer and Safari.

There are a number of FTP programs that can assist you. They are listed below with login information. When loading files to the Phoenix FTP site you must have a browser running as well as the FTP program you are using (ex. Fetch, Interarchy, etc).

Site access options:

- For Netscape/Safari users: <ftp://anonymous@ftp.phoenixcolor.com/phoenix>
(Safari will actually open in a new window.)
- For Internet Explorer (Windows XP) users: You can load files on this operating system. <ftp://ftp.phoenixcolor.com> Double click on the Phoenix folder.
- For accessing the site using other browsers, you must download an FTP program. Below are suggestions for both PC and MAC users.
 - PC users: Visit www.globalscope.com to download Cute FTP
 - MAC users:
 - β OS X: Visit www.rbrowser.com and download Rbrowser Lite. Your host is [ftp.phoenixcolor.com](ftp://ftp.phoenixcolor.com). All other default settings are acceptable for an anonymous login. Select Login and then double-click on the Phoenix folder.
 - β OS 9/X: Visit www.fetchsoftworks.com and download Fetch.
Host: [ftp.phoenixcolor.com](ftp://ftp.phoenixcolor.com)
Dir: phoenix
User: anonymous
Password: your email address

Or visit www.interarchy.com and download Interarchy.
Server: [ftp.phoenixcolor.com](ftp://ftp.phoenixcolor.com)
Path: phoenix
User: anonymous
Password: your email address

Please note:

- It is safer and most efficient to compress or stuff your files.
- Avoid using spaces in the filenames. If spaces are needed use underscores (_).

Once you have logged onto [ftp.phoenixcolor.com](ftp://ftp.phoenixcolor.com), open the Phoenix folder. Drag and drop your files to the server. When the files have finished loading **notify your Customer Service Representative of the filename and time/date the file was sent.** Please contact your Customer Service Representative with any questions.